

Measure # 20: Family Medicine Medication Use Processes Matrix (MUPM)

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Additional Notes:

- The measure instrument does not have individual items numbered. When referencing specific items within the *Atlas* measure profile, all instrument items were numbered consecutively in the order of appearance.

Family Practice Medication Use Processes Matrix

Instructions:

Indicate the current relative contribution of each health care professional (or receptionist) to each of the following family practice medication processes by writing in the appropriate number from the scale. Consider all medication: prescription, over the counter and alternative treatment.

If you have not worked with certain professionals, please indicate your perception of their contribution.

The same number can be used more than once in each row.

There is a final question that asks you to indicate which professionals you have worked with before in a primary care setting.

1 **2** **3** **4** **5**
No Contribution **Some contribution** **Major Contribution**

Medication Use Process	Family Physician	Family Practice Pharmacist	Nurse	Receptionist	Community Pharmacist
Make the diagnosis					
Determine if drug therapy needed					
Select best drug for patient; for example, consider contraindications, precautions, drug interactions, efficacy, best available evidence, cost, convenience					
Involve patient in decision making regarding medication choices					
Select best regimen, e.g. dosage form and dose based on individual characteristics (previous intolerance, renal and hepatic function etc.)					
Provide drug samples					
Identify prescribing errors					

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1
No Contribution

2

3
Some contribution

4

5
Major Contribution

Medication Use Process	Family Physician	Family Practice Pharmacist	Nurse	Receptionist	Community Pharmacist
Complete forms as required (e.g. coverage and insurance)					
Educate patient about the medication re: medication use, administration, monitoring, and addressing patient's concerns and questions during initial and ongoing therapy					
Update patient's medication profile and allergies in family medicine chart					
Monitor effectiveness and safety e.g. order lab tests at appropriate intervals or arrange for follow-up phone calls or appointments					
Monitor compliance					
Institute compliance/ adherence interventions as needed					
Receive and organize requests for prescription renewals					
Decide whether to continue medication, renew prescription, alter medication regimen or discontinue therapy					
Screen patients' medication lists to determine if potential drug-related problems					
Provide complete Medication Review, including patient interview, to identify drug-related problems					
Document medication-related information in the patient's family medicine chart					
Provide group patient education regarding medications					

1
No Contribution

2
Some contribution

3

4
Major Contribution

Medication Use Process	Family Physician	Family Practice Pharmacist	Nurse	Receptionist	Community Pharmacist
Provide drug information to practitioners					
Teach medical students and residents about drug therapy					
Manage drug samples					

	Family Physician	Family Practice Pharmacist	Nurse	Receptionist	Community Pharmacist
I have worked with the following professionals in a primary health care setting	ف Yes ف No	ف Yes ف No	ف Yes ف No	ف Yes ف No	ف Yes ف No

If you had any difficulty completing certain sections, please state which ones and why:

Other Comments:

Please continue to next page.

Participant Characteristics

1. Site: _____
2. Occupation (check one)
family physician nurse office staff nurse practitioner
IMPACT pharmacist community pharmacist other : _____
3. How many years have you worked in family medicine practice? ____ N/A ____
4. Sex (check) male female
5. Personal Academic Affiliation (check one)
Intern Resident Fellow
Part-time/Adjunct faculty Full time faculty no faculty affiliation

Please add any other comments to the back of this page

Participant ID:
