

## Measure # 25: Care Evaluation Scale for End-of-Life (CES)

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*Appendix*  
**The Items of the Final Care Evaluation Scale Version**

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Physical care

By physician

- Q1 Doctors tried to relieve physical discomfort of the patient.
- Q2 Doctors dealt promptly with discomforting symptoms of the patient.
- Q3 Doctors had adequate knowledge and skills.

By nurse

- Q4 Nurses responded promptly to the patient's needs (e.g., nurse calls).
- Q5 Nurses had adequate knowledge and skills.
- Q6 Nurses helped the patient to enjoy daily life (recreation, music, and hobbies).

Psycho-existential care

- Q7 Consideration was paid to relieving the patient's concerns and worries.
- Q8 The staff took appropriate measures when the patient became depressed.
- Q9 The staff tried so that the patient's hope could be accomplished.

Help with decision-making

For patient

- Q10 The doctors gave sufficient explanation to the patient about their present condition and the details of medical treatment.
- Q11 The doctors gave sufficient explanation to the patient about the expected outcome.
- Q12 Consideration was given so that the patient could participate in the selection of treatment.

For family

- Q13 The doctors gave sufficient explanation to the family about the patient's condition and the details of medical treatment.
- Q14 The doctors gave sufficient explanation to the family about the expected outcome.
- Q15 The family's wishes were respected in the selection of treatment.

Environment

- Q16 The patient's room was convenient and comfortable.
- Q17 Sound proofing measures were adequate.
- Q18 Toilet and washstand facilities were adequate.

Family burden

- Q19 Consideration was given to the health of the family.
- Q20 Consideration was given so that the family could have their own time and continue to work.

Cost

- Q21 The contents of the bills were easy to understand.
- Q22 The total cost was reasonable.

Availability

- Q23 Admission (use) was possible when necessary without waiting.
- Q24 The procedures of admission (use) were simple.
- Q25 Admission (use) was in accordance with the wishes of the patient and family.

Coordination and consistency

- Q26 There was good cooperation among staff members such as doctors and nurses.
  - Q27 The same doctors and nurses provided care.
  - Q28 Treatment was planned with appropriate consideration of the previous course of the disease.
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