

Measure # 3: Coleman Measures of Care Coordination

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Additional Notes:

- The Coleman Measures of Care Coordination includes an adaptation of a telephone self-report survey published originally in: Flocke, SA. *J Fam Pract* 1997; 45(1):64-75. Permission to reprint that original survey has not been obtained. Only the portion of the Coleman Measures of Care Coordination for which we have permission to reprint follows this page.

Coleman Measures of Care Coordination

The following question items were taken from the source article: Coleman EA, Eilertsen TB, Magid DJ, et al. The association between care coordination and emergency department use in older managed care enrollees. *Int J Integr Care* 2002; 2:1-11.

Care Coordination Administrative Claims and Pharmacy Data:

2. Number of different physicians involved with care_____.
3. Number of different prescribers involved with care_____.
4. Percent of changes in one or more chronic disease medications which resulted in a follow-up visit within 28 days_____.
5. Percent of missed ambulatory encounters which resulted in a follow-up visit within 28 days_____.
6. Percent of same-day ambulatory encounters which resulted in a follow-up visit within 28 days_____.