

Measure # 32: Primary Care Multimorbidity Hassles for Veterans with Chronic Illnesses

Contact Information:

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- The copy of the measure instrument that follows is reprinted with permission from: Michael L. Parchman. Any use of the Primary Care Multimorbidity Hassles for Veterans with Chronic Illnesses measure instrument must be accompanied by the following citation: Parchman ML, Hitchcock Noël P, Lee S, et al. Primary care attributes, health care system hassles, and chronic illness. *Med Care* 2005; 43(11):1123-29. The measure owner requests that users send a copy of any modifications or alterations made to the instrument to: Michael L. Parchman (see contact information).

Additional Notes:

- The measure instrument does not have individual items numbered. When referencing specific items within the *Atlas* measure profile, all instrument items were numbered consecutively in the order of appearance.

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The Multimorbidity Hassles Scale mapped in the *Atlas* can be found in the Appendix of the source article: Parchman ML, Hitchcock Noël P, Lee S, et al. Primary care attributes, health care system hassles, and chronic illness. *Med Care* 2005; 43(11):1123-29. The measure developer provided a more complete version (with two additional items), which follows this page. The numbering of instrument items in the *Atlas* is different to the numbering in the instrument that follows this page. The table below serves as a crosswalk and demonstrates the relationship between instrument items as they were mapped in the *Atlas* measure mapping table and profile.

Crosswalk between the Multimorbidity Hassles Scale mapped in the <i>Care Coordination Measures Atlas</i> and the Multimorbidity Hassles Scale included in Appendix IV.	
Item as numbered in the instrument provided by the measure developer	Instrument numbering as mapped in the <i>Atlas</i> measure mapping table
1	4
2	3
3	5
4	*
5	6
6	*
7	7
8	8
9	9
10	10
11	11
12	12
13	1
14	2 [†]
15	13 [†]
16	15
17	14
18	16

* - Item not present in the version of the instrument mapped in the *Atlas*.

† - Wording changed slightly between versions; content remains the same.

ABOUT YOUR HEALTHCARE

Please indicate how much each of the following has been a problem for you: (MARK ONE FOR EACH ITEM)

How much of a problem are each of these for you?	Very big problem	Big problem	Moderate Problem	Small Problem	Not a problem at all
(1) Problems getting my medications refilled on time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(2) Lack of information about why my medications have been prescribed to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(3) Uncertainty about when or how to take my medications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(4) Interactions between my medications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(5) Side effects from my medications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(6) Managing multiple medications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(7) Lack of information about why I've been referred to a specialist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(8) Having to wait a long time to get an appointment for specialty doctors or clinics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(9) Poor communication between different doctors or clinics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(10) Disagreements between my doctors about my diagnoses or the best treatment for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(11) Lack of information about why I need lab tests or x-rays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(12) Having to wait too long to find out about the results of lab tests or x-rays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(13) Lack of information about my medical conditions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(14) Lack of information about treatment options or prognosis (chances of getting well)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(15) Difficulty talking to my doctors between scheduled appointments if I have a question	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(16) Having my concerns ignored or overlooked by my health care providers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(17) Lack of time to discuss all my problems with my health care provider during scheduled appointments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(18) Medical appointments that interfere with my work, family, or hobbies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>