

# Measure # 42: Patient Perception of Continuity Instrument (PC)

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1. PLEASE USE 1 THROUGH 5 TO INDICATE HOW TRUE OR FALSE YOU FEEL EACH OF THE FOLLOWING STATEMENTS IS:

DEFINITELY TRUE 1	MOSTLY TRUE 2	UNCERTAIN 3	MOSTLY FALSE 4	DEFINITELY FALSE 5
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- A. If more than one family member needs medical care, we go to different doctors.
- B. My doctor often mentions or refers to my past medical problems and treatments.
- C. I receive my medical care at more than one location.
- D. The doctor has a list of all the medicines which I am taking now.
- E. I rarely see the same doctor when I go for medical care.
- F. My medical care improves when the doctor has seen me before.
- G. I have medical problems that the doctor doesn't know about.
- H. My doctor provides care for any type of problem which I may have.

2. PLEASE INDICATE YOUR OPINION OF THE FOLLOWING STATEMENTS, USING:

AGREE STRONGLY 1	AGREE 2	UNCERTAIN 3	DISAGREE 4	DISAGREE STRONGLY 5
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- A. I feel that I have an on-going relationship with a doctor.
- B. It is difficult to bring up unrelated medical problems with the doctor.
- C. I am uncomfortable in discussing a personal problem with the doctor.
- D. The doctor knows a lot about the rest of my family.
- E. I feel comfortable asking questions of the doctor.
- F. The doctor doesn't know about my family problems.
- G. The doctor does not explain things to me.
- H. In an emergency, I want my regular doctor to see me.

I. I would rather see another doctor right away, instead of waiting a day or two to see my regular doctor.

J. My doctor provides appropriate referrals to other specialists.

K. My doctor would take care of me if I had to go to the hospital.

L. My doctor would take care of me if I require emergency care.

M. I trust a specialist recommended by my doctor.

N. My doctor would know me by name if we met on the street.

O. I trust my doctor.

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Scoring:

The scores for items 1B, 1D, 1F, 1H, 2A, 2D, 2E, 2H, 2J, 2K, 2L, 2M, 2N, and 2O are reversed by subtracting from six to convert them, so higher score indicates greater continuity.

Equal weight is given to each item.

The mean score for the 23 items is calculated.

A higher score indicates greater perception of continuity.