

Measure # 9b: Care Transitions Measure (CTM-15)

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CARE TRANSITIONS MEASURE (CTM-15)

Patient Name: _____ Date: _____

Who completed interview? Patient Caregiver

The first few statements are about the time you were in the hospital . . .

1. Before I left the hospital, the staff and I agreed about clear health goals for me and how these would be reached.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

2. The hospital staff took my preferences and those of my family or caregiver into account in deciding *what* my health care needs would be when I left the hospital.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

3. The hospital staff took my preferences and those of my family or caregiver into account in deciding *where* my health care needs would be met when I left the hospital.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

The next set of statements is about when you were preparing to leave the hospital . . .

4. When I left the hospital, I had all the information I needed to be able to take care of myself.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

5. When I left the hospital, I clearly understood how to manage my health.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

6. When I left the hospital, I clearly understood the warning signs and symptoms I should watch for to monitor my health condition.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

7. When I left the hospital, I had a readable and easily understood written plan that described how all of my health care needs were going to be met.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

8. When I left the hospital, I had a good understanding of my health condition and what makes it better or worse.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

9. When I left the hospital, I had a good understanding of the things I was responsible for in managing my health.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

10. When I left the hospital, I was confident that I knew what to do to manage my health.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

11. When I left the hospital, I was confident I could actually do the things I needed to do to take care of my health.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

The next statement is about your follow-up doctors' appointments . . .

12. When I left the hospital, I had a readable and easily understood written list of the appointments or tests I needed to complete within the next several weeks.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

The next set of statements is about your medications...

13. When I left the hospital, I clearly understood the *purpose* for taking each of my medications.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

14. When I left the hospital, I clearly understood *how* to take each of my medications, including how much I should take and when.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**

15. When I left the hospital, I clearly understood the possible *side effects* of each of my medications.

**Strongly
Disagree**

Disagree

Agree

**Strongly
Agree**

**Don't Know/
Don't Remember/
Not Applicable**