

Measure #38b. PREPARED Survey – Carer Version

CARE COORDINATION MEASURE MAPPING TABLE

	MEASUREMENT PERSPECTIVE		
	<i>Patient/Family</i>	<i>Health Care Professional(s)</i>	<i>System Representative(s)</i>
CARE COORDINATION ACTIVITIES			
Establish accountability or negotiate responsibility			
Communicate			
<i>Interpersonal communication</i>	□		
<i>Information transfer</i>	■		
Facilitate transitions			
<i>Across settings</i>	■		
<i>As coordination needs change</i>			
Assess needs and goals	□		
Create a proactive plan of care			
Monitor, follow up, and respond to change			
Support self-management goals	□		
Link to community resources	□		
Align resources with patient and population needs	□		
BROAD APPROACHES POTENTIALLY RELATED TO CARE COORDINATION			
Teamwork focused on coordination			
Health care home			
Care management			
Medication management	□		
Health IT-enabled coordination			

Legend:

- = ≥ 3 corresponding measure items
- = 1-2 corresponding measure items

PREPARED Survey – Carer Version

Purpose: To gather information on the quality of process and outcomes of discharge planning activities undertaken in the acute hospital setting from the carer perspective.

Format/Data Source: 43-item questionnaire covering 4 key domains: (1) information exchange (community services and equipment), (2) medication management, (3) preparation for coping after discharge, and (4) control of discharge circumstances.

Date: Measure released in 1998.¹

Perspective: Patient/Family

Measure Item Mapping:

- **Communicate:**
 - Interpersonal communication:
 - *Between health care professional(s) and patient/family:* 3.3
 - Information transfer:
 - *Between health care professional(s) and patient/family:* 2.1-2.5, 3.4
- **Facilitate transitions:**
 - Across settings: 3.1-3.3
- **Assess needs and goals:** 5.5
- **Support self-management goals:** 2.5, 3.2
- **Link to community resources:** 2.4, 3.1
- **Align resources with patient and population needs:** 2.4, 3.1
- **Medication management:** 2.1, 2.2

Development and Testing: Initial instrument developed based on extensive interviews with hospital staff, patients, and patient carers. The draft instrument was then reviewed by an expert panel of health professionals, a questionnaire layout designer, discharge planning staff, a health economist, and a qualitative researcher to further test for face and content validity. The instrument was then pilot tested, and factor analysis was conducted on patient and carer responses to the process questions. The validity of the instrument was established by comparing responses with interview data and by correlating the process and outcome domains. Divergent validity of the instrument was established by comparing responses to MOS SF-36, a measure of physical and mental health scores.²

Link to Outcomes or Health System Characteristics: None described in the sources identified.

Logic Model/Conceptual Framework: None described in the sources identified.

Country: Australia

Past or Validated Applications*:

- **Patient Age:** Adults, Older Adults

- **Patient Condition:** General Population/Not Condition Specific
- **Setting:** Inpatient Facility, Primary Care Facility

*Based on the sources listed below and input from the measure developer.

Notes:

- The PREPARED instrument is available in 6 versions: (1) Australian Patient Version, (2) Australian Carer Version, (3) Australian Residential Care Staff Version, (4) Australian Community Service Provider Version, (5) Australian Medical Practitioner Version, and (6) American Medical Practitioner Version. All of the Australian instruments can be found online.¹
- This instrument contains 43 items; 10 were mapped.

Sources:

1. International Centre for Allied Health Evidence (iCAHE) Web site. Available at: <http://www.unisa.edu.au/cahe/Resources/DCP/Information.asp>. Accessed: 21 September 2010.
2. Grimmer K, Moss J. The development, validity and application of a new instrument to assess the quality of discharge planning activities from the community perspective. *Int J Qual Health Care* 2001;13(2):109-16.
3. Grimmer KA, Moss JR, Gill TK. Discharge planning quality from the carer perspective. *Qual Life Res* 2000;9:1005-13.