

Measure #48. After-Death Bereaved Family Member Interview

CARE COORDINATION MEASURE MAPPING TABLE

	MEASUREMENT PERSPECTIVE		
	<i>Patient/Family</i>	<i>Health Care Professional(s)</i>	<i>System Representative(s)</i>
CARE COORDINATION ACTIVITIES			
Establish accountability or negotiate responsibility	■		
Communicate	□		
<i>Interpersonal communication</i>	■		
<i>Information transfer</i>	■		
Facilitate transitions			
<i>Across settings</i>			
<i>As coordination needs change</i>			
Assess needs and goals			
Create a proactive plan of care			
Monitor, follow up, and respond to change			
Support self-management goals			
Link to community resources			
Align resources with patient and population needs			
BROAD APPROACHES POTENTIALLY RELATED TO CARE COORDINATION			
Teamwork focused on coordination			
Health care home			
Care management			
Medication management	■		
Health IT-enabled coordination			

Legend:

- = ≥ 3 corresponding measure items
- = 1-2 corresponding measure items

After-Death Bereaved Family Member Interview

Purpose: To assess the quality of end-of-life care from the perspective of the family of individuals who have died in a hospice, hospital, or nursing home setting.

Format/Data Source: Structured interview protocol consisting of 53 questions covering 7 different domains of care: (1) physical comfort and emotional support, (2) inform and promote shared decisionmaking, (3) encourage advanced care planning, (4) focus on individual, (5) attend to the emotional and spiritual needs of the family, (6) provide coordination of care, and (7) support the self-efficacy of the family.

Date: Measure released in 2000.¹

Perspective: Patient/Family

Measure Item Mapping:

- **Establish accountability or negotiate responsibility:** C2, C2a, D6, D7
- **Communicate:**
 - *Between health care professional(s) and patient/family:* D15a, F1
 - Interpersonal communication:
 - *Between health care professional(s) and patient/family:* C1, C1a, C1b
 - Information transfer:
 - *Between health care professional(s) and patient/family:* C1c, C1d, D26, D26a, D27, D27a, D28, D28a, E1
 - *Across health care teams or settings:* D18
- **Medication management:** D12, D12a, D15, D25, D28, D28a

Development and Testing: The instrument has been tested for all three settings (hospice, hospital, and nursing home) and it proved to be both reliable and valid.¹ Cronbach's alpha exceeded 0.70 for all domains with more than 4 items except for the Coordination of Care domain. For test-retest reliability, the Kappa and intra-class correlation statistics revealed evidence of stability of the reported responses.²

Link to Outcomes or Health System Characteristics: For each proposed score, bereaved family members of decedents who were under hospice care reported fewer problems, a higher rating of care, and improved self-efficacy.²

Logic Model/Conceptual Framework: The instrument is based on a conceptual model of patient focused, family-centered medical care. The model was developed based on results from a qualitative literature review of expert guidelines and from focus groups with bereaved family members across different settings of care.²

Country: United States

Past or Validated Applications*:

- **Patient Age:** Adults, Older Adults

- **Patient Condition:** Other – End-of-life
- **Setting:** Inpatient Facility, Long Term Care Facility, Home Health Care

*Based on the sources listed below and input from the measure developer.

Notes:

- All instrument items are available online.¹
- This instrument has 3 versions (hospice, hospital, and nursing home). All questions are nearly identical except for minor wording changes related to the setting. The hospice version has one additional question (D29b) not found in the other versions, and thus has a total of 54 questions.
- This instrument contains 53 items; 25 were mapped.

Sources:

1. Toolkit to measure end-of-life care (TIME): After-Death Bereaved Family Interview. Available at: <http://www.chcr.brown.edu/pcoc/linkstoinstrumhtm.htm>. Accessed: 7 October 2010.
2. Teno JM, Clarridge B, Case V, et al. Validation of toolkit After-Death Bereaved Family Member Interview. *J Pain Symptom Manage* 2001;22(3):752-8.
3. Toolkit of instruments to measure end-of-life care (TIME): After-Death Bereaved Family Member Interview. Providence, RI: Brown University; Copyright 1998-2004,