

**Exhibit 5-9. Measure 9: Physician satisfaction with service coordination (Alzheimer’s Service Coordination Program [ASCP] Physician Survey)**

<b>Domain:</b>	Clinician experience	<b>Element/relationship:</b>	Clinic/clinician-community resource
<b>Instrument:</b>	<a href="#">Alzheimer’s Service Coordination Program (ASCP) Physician Survey</a>		
<b>Purpose:</b>	Questionnaire asked clinician’s satisfaction with the Alzheimer’s Service Coordination Program - the program was a care partnership arrangement linking primary care physicians with a community organization that specializes in dementia education and support.		
<b>Format/data source:</b>	Health professional survey		
<b>Measure type:</b>	Outcome	<b>Date:</b>	1997
<b>Preventive service/ USPSTF:</b>	Other–Mental Health*		
<b>Clinical practice:</b>	Primary Care - Family Practice; Primary Care - Internal Medicine		
<b>Denominator:</b>	Clinicians in the area who have at least six dementia patients and who referred family caregivers diagnosed with dementia to a service coordinator and responded to question (Q10)		
<b>Numerator:</b>	Number of clinicians responding “Very Satisfied” or “Satisfied”		
<b>Development &amp; testing:</b>	Tested versions of the survey with academic general internists for clarity and brevity before the instrument was fielded.		
<b>Past or validated application:</b>			
<b>Citation(s):</b>	Fortinsky, R. H., Unson, C. G., and Garcia, R. I. Helping family caregivers by linking primary care physicians with community-based dementia care services: The Alzheimer’s Service Coordination Program. <i>Dementia: The International Journal of Social Research and Practice</i> (2002) 1(2), 227-240.		
<b>Notes:</b>	Please be aware that this measure is using only a selected section of an entire survey instrument. Therefore, this individual measure may need to undergo further reliability and validation testing to ensure that it can be applied in a clinical-community relationship setting.		

\* This is a measure that was originally applied in a mental health setting, but it could be adapted for a primary care setting.

