

INSTRUMENT TITLE: Patients' Insights and Views Observing Teams (PIVOT) Questionnaire	
Authors (date)	Henry et al (2013)
Purpose	To assess patients' perceptions of teamwork-related behaviors they encountered during an emergency department visit.
Instrument Characteristics	
Type of instrument	Survey
Total number of items	21
Setting	Health Care: Inpatient
Target respondent	Patients
Degree of adaptation needed for primary care	No adaptation required
Mediator Constructs (# of items)	<i>Specific items</i>
<i>Cognitive Domain</i>	
Sense-making (n=0)	
Continuous learning (n=0)	
Shared explicit goals and accountability (n=2)	3, 10
Evolving mental models of roles (n=0)	
<i>Affective/Relational Domain</i>	
Trust (n=0)	
Respectful interaction (n=7)	7, 12, 13, 14, 16, 18, 19
Heedful inter-relating (n=4)	1, 4, 5, 11
Commitment (n=0)	
<i>Behavioral Domain</i>	
Communication (n=8)	2, 3, 6, 8, 9, 17, 20, 21
Adaptable to context and needs, improvisation (n=0)	
Conflict resolution (n=2)	7, 15
<i>Leadership Domain</i>	
Leadership (n=0)	
Psychometrics, Development and Testing	
Reliability	
Validity	Content validity: participant ratings of internal structure- feasibility (inter-item consistency Cronbach's $\alpha = 0.87$) and utility (inter-item consistency Cronbach's $\alpha = 0.84$).

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Factor analysis	
Other development and testing methods	Items generated from literature; pilot tested; multiple round cognitive interviews; Rasch analysis.
Abstracts and Citation	
Instrument citation	Henry BW, et al. What patients observe about teamwork in the emergency department: Development of the Pivot Questionnaire. J Participatory Med 2013; 5.
PubMed abstract or instrument link	N/A
Link to articles citing instrument	Link to articles citing instrument