

INSTRUMENT TITLE: Clinical Staff Questionnaire (CSQ)	
Authors (date)	Jaén et al (2010) Instrument 1
Purpose	To assess clinicians' perceptions of their work environment in a patient-centered medical home (PCMH) setting.
Instrument Characteristics	
Type of instrument	Survey
Total number of items	81
Setting	Health Care: Outpatient - Primary Care
Target respondent	Health Care Providers (Unspecified)
Degree of adaptation needed for primary care	No adaptation required
Mediator Constructs (# of items)	Specific items
Cognitive Domain	
Sense-making (n=2)	45, 54
Continuous learning (n=19)	01, 02, 04, 05, 11, 15, 25, 31, 33, 38, 46, 53, 57, 60, 64, 67, 74, 80, 81
Shared explicit goals and accountability (n=7)	10, 13, 17, 29, 50, 71, 77
Evolving mental models of roles (n=2)	07, 78
Affective/Relational Domain	
Trust (n=7)	12, 21, 27, 28, 43, 51, 64
Respectful interaction (n=5)	03, 18, 40, 46, 53
Heedful inter-relating (n=5)	28, 34, 41, 58, 65
Commitment (n=1)	30
Behavioral Domain	
Communication (n=7)	09, 24, 27, 57, 66, 79, 80
Adaptable to context and needs, improvisation (n=5)	19, 39, 47, 63, 67
Conflict resolution (n=2)	08, 40
Leadership Domain	
Leadership (n=6)	06, 11, 18, 32, 37, 76
Psychometrics, Development and Testing	
Reliability	Internal consistency: Cronbach's α = 0.97 for adaptive reserve factor, 0.82 for community knowledge, 0.73 for health information technology integration, 0.68 for cultural sensitivity, 0.81 for patient safety culture.
Validity	

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Factor analysis	Yes - principal components factor analysis
Other development and testing methods	Least square means ANOVA.
Abstracts and Citation	
Instrument citation	Jaén CR, et al. Methods for evaluating practice change toward a patient-centered medical home. Ann Fam Med 2010;8(1):S9-S20.
PubMed abstract or instrument link	PubMed abstract
Link to articles citing instrument	Link to articles citing instrument